

District IV Commissioner Romney Rogers



SE 17th Street Traffic – I am pleased to announce that the **Second Public Workshop on the SE 17th Street Mobility Master Plan** will be held **Monday, April 25** from 6 - 8 PM, at the Embassy Suites, 1100 SE 17 Street, Fort Lauderdale, FL 33316, Rooms E and F. To provide comments on the issues, please log on to <http://maps.kittelson.com/17thStreet>.

Bahia Mar – At this writing, we are awaiting an appraisal for the site, as well as revisions to the site plan. Going forward, the City intends to host a public workshop conducted by staff (without the Commission) to receive input on a revised site plan. The workshop should occur a few weeks before the special Commission Meeting on May 10 to continue the first reading of the related ordinance. However, the workshop cannot be scheduled until we have received and reviewed revisions to the site plan.

State Road 84 Traffic Delays – Those of you who have expressed concerns about the rush-hour traffic delays caused by trains backing up in the switching yard on the FEC tracks should be pleased to hear that City staff has been meeting with the FEC, Broward County/Port Authority, and FDOT to develop solutions to the traffic tie-ups.

2015 Neighbor Survey – Results are in from our fourth annual Neighbor Survey (used to help identify Commission priorities), and it is clear that our residents are increasingly satisfied with the job we are doing! In fact, neighbor satisfaction with the quality of customer service we provide has never been stronger. The City scored 17% above the national average for communities with a population between 100,000 and 250,000 for the overall quality of City services provided and 17% above the Florida average. Aspects of the City rated most positive included: the City as a place to visit (89%); as a place to live (88%); and as a place for play and leisure (87%). Residents were least satisfied with the City as a place to educate children (40%, down 4% from 2014).

Satisfaction with the "overall quality of City services" increased from 68% in 2014 to 74% in 2015. Those who indicated they were satisfied with the "overall quality of life" increased to 78% (up 2% from 2014). Satisfaction with the "quality of customer service from City employees" remained at 62% (2014 and 2015 survey results).

Survey questions asked neighbors about various issues that influence the perception of Fort Lauderdale. The perception issues rated excellent or good were: 1) the quality of private schools (68%); 2) the overall appearance of the City (67%); 3) the acceptance of diversity (61%); and 4) the overall feeling of safety in the City (60%). Lowest ratings were given to the City's efforts to address homelessness (20%, a 5% decrease from 2014).

To assist the City in identifying investment priorities for the next two years, survey consultants pinpointed the top three items that would help raise the City's overall satisfaction rating. In descending order of importance, these priorities are as follows: 1) overall flow of traffic; 2) maintenance of streets, sidewalks, and infrastructure; and 3) preparing for the future of the City.

City Recognition – Fort Lauderdale is the first of Florida's cities to earn Municipal Certification from the International Organization for Standardization, following successful implementation of a comprehensive strategic management system exceeding global quality standards. Our citywide management system, developed as a framework to deliver quality services that build community, is based on these principles: neighbor satisfaction, leadership, community builder involvement, process enhancement, a systematic approach to management, factual decision-making, mutually beneficial supplier relationships, and continual improvement.

In addition, the City's water and sewer bonds have just earned the AA+ rating from Standard & Poor's, reflecting "a strong service area economy, low industry risk, strong market position, and very strong operational management assessment." And Moody's Investor Services has assigned these bonds the Aa1 rating, acknowledging the strength of a well-managed system supported by a strong liquidity position and competitive rate structure, a sound capital improvement program, and sufficient water supply and system treatment capacities to at least 2035.

Vacation Rentals – If you would like the City to investigate a property that may be an unregistered vacation rental, please e-mail VacationRental@fortlauderdale.gov or call 954-828-5207. For more information, log on to <http://www.fortlauderdale.gov/departments/sustainable-development/code-compliance/vacation-rental-registration-program>.

Events –

- **Friday Night Sound Waves** – Through Nov. 18, you can enjoy free live music every Friday night from 5:30 – 8:30 PM at the Fort Lauderdale Beach Hub, East Las Olas and A1A. For details: <http://fridaynightsoundwaves.com>.
- **Fort Lauderdale Air Show** – May 7 - 8, Sunrise Boulevard and A1A. For tickets and event information, see <http://www.FortLauderdaleAirShow.com> or <https://www.facebook.com/fortlauderdaleairshow>.
- **5th Annual Transportation Summit** – May 18, 8:30 AM – 6 PM, Huizenga Pavilion at the Broward Center. For information and to register, go to <http://goo.gl/3AHvWy> or <https://www.facebook.com/events/1677699255827568>.

➤ My City Hall Office Hours are Mondays from 4 - 5:30 PM and Tuesdays from 9 AM - Noon (in non-Commission weeks). To schedule a meeting, contact MJ Matthews at 954-828-5028 or mmatthews@fortlauderdale.gov.